

Supporting Information and Impact Assessment

Service / Policy:	Resort Services
Executive Lead:	Cllr Nicole Amil
Director / Assistant Director:	Anne-Marie Bond

Version:	2	Date:	January 2016	Author:	Kevin Mowat
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Section 1: Background Information	
1.	<p>What is the proposal / issue?</p> <p>This proposal is to:</p> <ul style="list-style-type: none"> • Undertake a redesign of resort services – savings will be achieved through reductions in staff costs and reductions in non pay expenditure • Increase beach hut charges beyond 2% • Identify new income streams across resort services
2.	<p>What is the current situation?</p> <p>Resort services currently provides Resort Management including the provision of the Beach Management Service, Water Quality control and monitoring, provision of Beach Hut Service, Management of Traders and Concessions, Beach Supervision and Safety, and Event support.</p> <p>Considerable income is already generated from beach huts and stands/sites, as well as rent from concession operators. Additional revenue can be generated.</p>
3.	<p>What options have been considered?</p> <p>No other alternative options have been considered.</p>

4.	<p>How does this proposal support the ambitions and principles of the Corporate Plan 2015-19?</p> <p>The proposal supports the Council's ambition for a Prosperous Torbay. The proposal supports the following principles from the Corporate Plan :-</p> <ul style="list-style-type: none"> • Use reducing resources to best effect • Integrated and joined up approach
5.	<p>Who will be affected by this proposal and who do you need to consult with?</p> <p>Staff may be affected by this proposal as a result of the proposed redesign within the service.</p> <p>Members of public may be affected by this proposal as a result of the reduction in staffing levels and the proposed increase in beach hut charges.</p>
6.	<p>How will you propose to consult?</p> <p>Staff consultation if required, will be undertaken via the HR process.</p> <p>Public consultation will also be undertaken as part of the Councils budget setting process. Online and paper questionnaires will be produced.</p>

Section 2: Implications and Impact Assessment

7.	<p>What are the financial and legal implications?</p> <p>None</p>
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8.	<p>What are the risks?</p> <p>There is there potential that there may be reduction in service satisfaction level. There is the potential that occupancy levels may drop for beach huts/chalets.</p>
9.	<p>Public Services Value (Social Value) Act 2012</p> <p>N/A</p>
10.	<p>What evidence / data / research have you gathered in relation to this proposal?</p> <p>Please see section 2 as above.</p>
11.	<p>What are key findings from the consultation you have carried out?</p> <p>Public consultation on the budget proposals started on 6th November 2015 and closed on the 4th January 2016. The proposals were communicated to the Torbay community via local newspaper (Herald Express & Western Morning News), local radio, Twitter and Facebook and were detailed on the Torbay Council website. Emails were sent to key stakeholders and a range of opportunities were provided for people to contribute to the consultation, including a Budget Event held in Paignton. People were also able to send representations via email and post to Torbay Council.</p> <p>Responses for this proposal were as follows:</p> <p>Q) Resort Services:</p> <p>To re-design Resort Services including:</p> <ul style="list-style-type: none"> ● Reductions in non pay expenditure ● Increasing Beach Hut charges beyond 3% (The increase may vary dependent on location) ● Identifying new income streams across Resort Services

This proposal is expected to generate/save £60,000.

Do you support proposal 5?	Number	Percent
Yes	619	87.0%
No	62	8.8%
No answer	30	4.2%
Total	711	100%

12. Amendments to Proposal / Mitigating Actions

None.

Equality Impacts

13	Identify the potential positive and negative impacts on specific groups	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
	Although the proposal to Undertake a redesign of resort services this proposal will have no differential impact on the specific groups listed below.			
	Older or younger people	No differential impact		

People with caring Responsibilities	No differential impact
People with a disability	No differential impact
Women or men	No differential impact
People who are black or from a minority ethnic background (BME) <i>(Please note Gypsies / Roma are within this community)</i>	No differential impact
Religion or belief (including lack of belief)	No differential impact
People who are lesbian, gay or bisexual	No differential impact
People who are transgendered	No differential impact
People who are in a marriage or civil partnership	No differential impact
Women who are pregnant / on maternity leave	No differential impact

	Socio-economic impacts (Including impact on child poverty issues and deprivation)	No differential impact
	Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	No differential impact
14	Cumulative Impacts – Council wide (proposed changes elsewhere which might worsen the impacts identified above)	No cumulative impacts
15	Cumulative Impacts – Other public services (proposed changes elsewhere which might worsen the impacts identified above)	No cumulative impacts